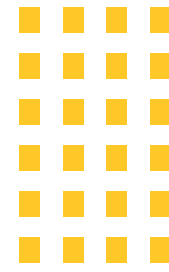# FY21 Q4

BY THE NUMBERS

Introduction:

Q4 of FY21 was a period characterized by transformation as UTO 2.1 continued to take shape. Implemented with the goal of empowering individual units through a collaborative approach, 2.1 cultivated an environment in which service delivery flourishes. This FY21 Q4 By the Numbers report demonstrates UTO's trajectory towards organizational excellence, especially in the realms of optimization, NextGen architecture, data management, and of greatest importance, learning innovation, in which ASU's efforts to better serve our community of learners is epitomized through innovative, fresh, and accessible initiatives. Large-scale cabling upgrades and restructuring of buildings to include next-gen networks ensured new opportunities for the previously unconnected. An increase in online workspaces, as well as updates to classrooms to include enhanced technological equipment for remote learning. The numbers say it all - read on to find out more about UTO's successes throughout Q4.

SCALING

Scaling community services

47.72 TB `NEW`

Total data streamed, view.asu.edu 4k video streams

2.76 B `NEW`

Visits to websites ASU operates

13,370,585 `NEW`

Secure sign-in's to ASU web

334,000 `NEW`

Total feet of network cabling upgraded

321,512 `NEW`

Unique active community members in My ASU

Note: Percentages are calculated based on April 1 -July 1, 2020 vs. April 1- July 1, 2021 reporting.

68 `NEW`

New network devices provisioned

20

2% increase
Residence Hall Total Gbps of bandwidth deployed (Adelphi 2 complex)

5 `NEW`

Number of new buildings provisioned with next-gen network

3 `NEW`

Number of buildings upgraded to next-gen network

This new category reflects the efforts and strides made in service of our community.

uto.asu.edu/about
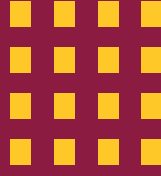
LEARNING

Enabling extraordinary learning experiences

16,988 [NEW]

Online immersion students taking courses on Canvas

6,291

157% increase
Course workspaces developed for students on Slack

4,065 [NEW]

Visits to ASU's "Digital Backpack" website, which offers access to Zoom, Slack, Dropbox, G Suite, and Adobe Creative Cloud

17 [NEW]

Classroom spaces updated with enhanced technology to enable remote learning

PROTECTING

Keeping Sun Devils secure via our information security chapters

81,657,177,077

52% increase
Total number of "events of interest" flagged via our threat intelligence Secureworks service

398,757

46% increase
Identities created this quarter

29,462

26% increase
Laptops/desktops protected this quarter via Crowdstrike Endpoint Protection

798

3% increase
Number of endpoint (entry and exit points to network systems) threats prevented

23 [NEW]

Ransomware incidents prevented

SERVING

Exceptional service delivery

35,612,104

Zoom meeting minutes in Q4

598,853

5% increase
Zoom sessions (classes, meetings, webinars)

262,990

32% increase
Total Analytics Portal visits. (The Analytics Portal provides access to web based reports and analytics tools)

128,195

Slack daily messages sent

124,683

4% increase
Experience Center Calls handled in Q4

10,101

Slack active daily users

6,291

157% increase
Course workspaces in Slack

1,224

Experience Center calls handled about COVID-19 and the remote modality

THRIVING

We're more than surviving. All things culture, comms, giving back, etc.

2,883,613

136% increase
Total number of push messages sent through the ASU Mobile App

184,271

UTO website visits

163,456

Total number of unique authenticated ASU Mobile App users

2,958

94% increase
UTO-produced participants in Q4

215

19% increase
"Giving Back to the Community" participants in Q3

157 [NEW]

UTO family members celebrating workiversaries

95

'Pay It Forkward' certificates of appreciation awarded

68 [NEW]

New orientations for new staff members

56

100% increase
"Giving Back to the Community" events in Q3

10

67% increase
UTO-produced events in Q4