

## By the Numbers

Fall 2023 | AUG 17 - DEC 9

Arizona State University's Enterprise Technology Office is at the forefront of embracing emerging technologies to support student success and the ASU charter. In the 2023 fall semester we embraced our ongoing digital transformation efforts with a concentration on GenAI advancement and community training.

Through human-centered stories, we've expanded on ASU's commitment to foster meaningful relationships with community partners including the launch of AZ-1, a digital equity initiative to bridge broadband access gaps in Maricopa County and our Next Lab, that continues to reimagine the future of technology and skills.

These commitments outlined above and throughout this publication reflect our dedication to building an inclusive digital ecosystem promoting creativity, exploration and innovation at the university and beyond.

## SCALING

Scaling community services

**3.6B**

Visits to websites ASU operates

**25,690,764**

Secure sign-in's to ASU web

**399,158**

Unique active community members in My ASU

**59,780**

Total Analytics Portal sessions, which provides access to web based reports and analytics tools.

**26**

Number of Enterprise-wide projects that went live

## LEARNING

Enabling extraordinary learning experiences

**329,212**

MediaPlus (pieces of media across all sites)

**78,184**

Online immersion population students taking courses on Canvas

**21,683**

VR sessions completed in Dreamscape Learn

**17,537**

LX Environments (LMS team) support requests

**6,609**

Visits to ASU's "Digital Backpack" website

**1,498**

Tech Hub clients served

**1,444**

LX Design Workshop attendees

**19**

Classroom Refresh

## PROTECTING

Keeping Sun Devils Secure via our cybersecurity chapters

**35,642**

Laptops/desktops protected via CrowdStrike Endpoint Protection Endpoint Protection

**2,673**

Security incidents escalated and remediated

**435**

Servers/Domain controllers protected this semester via CrowdStrike Endpoint Protection

**5 hr 30 min** **New**

Average time to resolution around priority incidents handled

**42 min** **New**

Median security event investigation and triage duration



**ASU** Enterprise  
Technology  
Arizona State University

[tech.asu.edu/about](https://tech.asu.edu/about)



## SERVING

Exceptional service delivery

**811,427**

Slack messages sent weekly

**490,008**

Contacts (calls, chats, etc.)  
handled by the Experience Center

**102,352**

ASU Mobile App users

**19,950**

Weekly active Slack members

## THRIVING

All things communication, culture and giving back

**240,000**

Visits to the  
tech.asu.edu

**10,287** **New**

Visits to ai.asu.edu since  
Oct. 31, 2023 launch

**2,364**

Event participants

**240**

Colleagues celebrating  
workiversaries

**76**

Colleagues participating  
in Culture Weaver

**50**

Pay it Forward certificates  
given out to our colleagues

**39**

Colleagues who started with  
us this semester

**28**

Giving Back to the  
Community events

**8**

Produced events

